

Fair Usage Policy for Third-Party Integrations

We are introducing a fair usage policy for the cellular data that third-party integrations generate on Easee chargers, so that the integration path we offer our partners stays sustainable to provide and develop.

1. Service description:

- 10 MB per charger per month, free, as fair usage
- Above that, 0.50 EUR per additional 10 MB bracket
- Applies to all third-party integrators and all protocols
- Applies to all chargers, new and installed base
- Direct OCPP via 4G requires a signed connectivity agreement
- Direct OCPP is expected to increase usage by approximately 3 times

2. Why we are introducing this:

When Easee controls a charger directly, we also control the data traffic it generates. Opening a charger up through an integration hands part of that control to a third party, which increases data consumption. Easee has absorbed this additional cost until now.

To continue providing and developing our services for integration partners, we need to manage these costs responsibly. This is the purpose of the fair usage policy: it is not a new revenue stream, but a cost-protection measure that keeps the integration path sustainable.

The 10 MB per charger per month allowance comfortably exceeds typical usage. Most integrations use 2-3 MB per month, meaning the allowance is three to five times normal consumption and should be more than sufficient for standard use cases.

The scope of this policy is limited to integration partners and third-party integrations. End customers are never billed for this, and their connectivity remains free.

3. Service Model for Direct OCPP:

The service is available over WiFi and 4G, with a signed Fair Usage Agreement required as a precondition for 4G support.

Hybrid Connection

Easee Fix continues to provide support, and critical errors are still sent to Easee Cloud. Support processes such as RMAs continue as usual. A fully offline or local-only deployment is not supported, since the charger requires an Easee Cloud connection for time synchronization and firmware updates.



If you have any questions about this policy or how it applies to your account, please reach out to your Easee partner manager.

